



Hornby Netball Club Incorporated

Parents' and Spectators' Code of Conduct & Ethics

As a parent/guardian and spectator of netball or netball related activities held by or under the auspices of Netball New Zealand, the Canterbury Entity and Christchurch Netball Centre you are encouraged to meet the following requirements in regard to your conduct during any such activity or event:

1. Support the removal of verbal and physical abuse from the game.
2. If you disagree with an official, raise the issue via appropriate channels rather than question the official's judgement and honesty in public.
3. Teach players that effort is as important as victory, so that the result of each game is accepted without undue disappointment.
4. If players are interested, encourage and support them to play. Avoid forcing players to play if reluctant.
5. Players learn by taking risks and making mistakes; encourage and support this.
6. Remember players are involved in netball for ***their enjoyment, not yours.***
7. **Recognise and value the importance of coaches and other volunteers who give their time and resources to provide netball - they deserve your support.**
8. Applaud good play by players on both teams.
9. Encourage players to play to the rules of the game and respect umpires' decisions.

Players' Code of Conduct & Ethics

As a player in any netball or netball related activity held by or under the auspices of Netball New Zealand, the Canterbury Entity and Christchurch Netball Centre you must meet the following requirements in regard to your conduct during any such activity or event:

1. Play equally hard for yourself and your team. Your team's performance will benefit; so will you.
2. Treat all players as you would like to be treated.
3. Do not bully or take unfair advantage of another player.
4. Control your temper, any verbal abuse or deliberate contact. Abusive behaviour is unacceptable.
5. Play according to the rules of netball and the principles of fair-play.
6. Never argue with an umpire. If you are concerned, talk to your coach or captain.
7. Be a good sport; cheer all good play from both your team and the opposition.
8. Appreciate and co-operate with your coach, team-mates and officials. There would be no game without them.
9. Take responsibility for your performance on and off the court.

Player / Parent Complaint Procedure

Complaints are taken seriously, and dealt with in a sensitive and confidential. Every effort is made to ensure an appropriate resolution.

The process:

1. Initial complaints should be directed to the team coach or manager as appropriate.
2. If the issue is not resolved at team level, contact the Club President who will ensure discussion with an impartial mediator.
3. Failing resolution at step 2, the matter will be brought before the Disciplinary Sub-committee whose decision will be final.